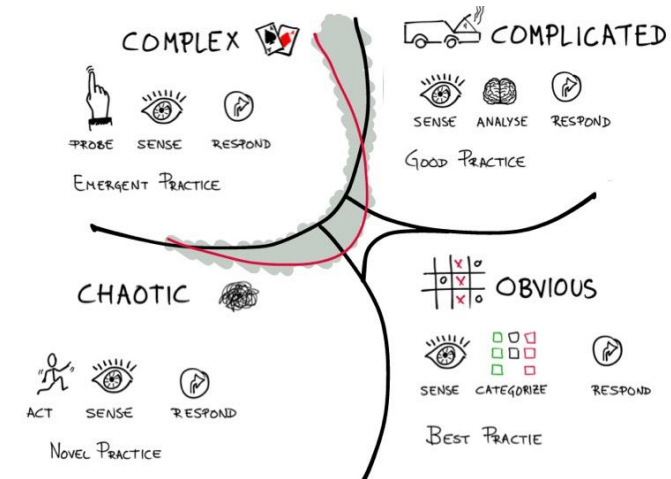


VUCA SKILLS - the LECTICA framework

- **Interpersonal skills**
 - Active listening (generative listening)
 - Relating to others / connecting (meaningful dialogue)
 - When not understanding automatically asking (not pretending)
- **Perspective Coordination skills**
 - Identifying commonalities (picture forming)
 - Bringing together to find a solutions (clustering)
 - Complementing (both-and, not either-or)
- **Collaboration skills**
 - Ability to sense when collaborating is appropriate, when not
 - Non-violent communication / mediation
 - Decision-making under complexity – employing the right tools (e.g. Cynefin)
- **Processing skills**
 - Understand how pieces fit together
 - Knowing how to build effective agenda
 - Problem-solving iterative cycles / peer learning
- **Contextual Thinking skills**
 - Identifying contexts that matter
 - Determining how context matters to particular situation
 - Shifting perspectives in varying contexts
- **Critical Thinking skills**



Learning VUCA Skills

- 1) Through continuous practice
- 2) Cannot be learned by oneself, need to practice with peers

<https://lecticalive.org>

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